

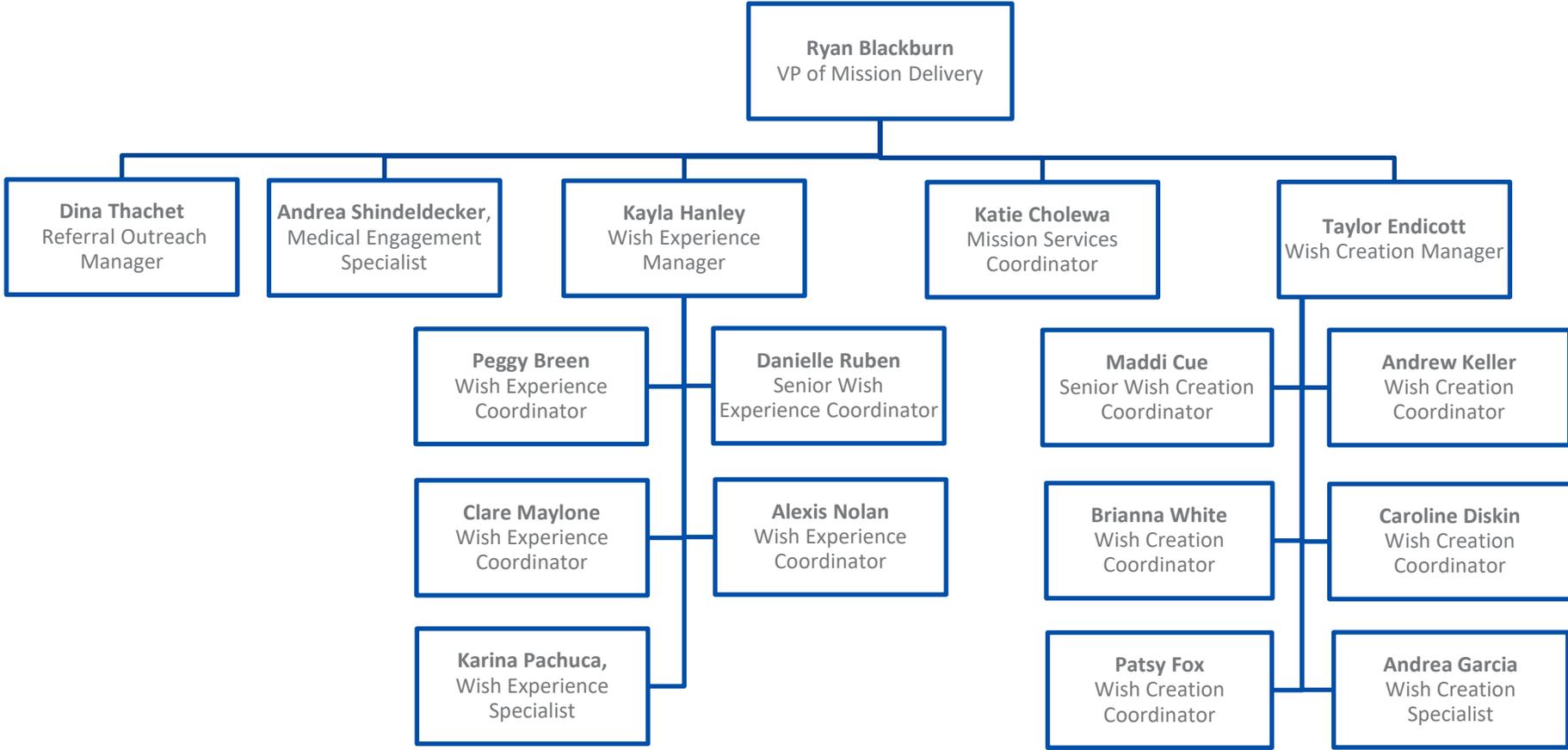


# Mission Delivery Team Structure

Updated: March 2026



# Mission Delivery Staff Members



# Referral Outreach & Mission Services

- Manage relationships with medical partners to qualify children with eligible medical conditions
- Manage the Chapter Medical Advisory Council
- Educate healthcare professionals on our eligibility criteria and referral process
- Medical Touchpoints – wish clearances and validations
- Continuous Process Improvement
- Wish Boost and Celebration support
- Wish Activations with Donors



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# Experience Team

- Conduct Welcome Calls to Families
- Collaborate with Wish Granting Volunteers to help Wish Child discover their wish
- Work with medical touchpoints team to ensure wishes are medically safe and feasible
- Collect and organize wish paperwork



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Wish Experience Specialist for Spanish and non-English speaking wishes

# Wish Creation Team

- Make all arrangements for travel and local wishes
- Collaborate with Wish Granting Volunteers to create, celebrate and grant children's wishes



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